



Client Bill of Rights

Form I

- 1) This agency, a representative of the San Antonio Food Bank, will treat you, the client, with dignity and respect at all times.
- 2) If you have been referred here for the first time but you are not from this zip code or from this agency's service area, you will be served by this agency on a one time basis. If you have not already been provided information on pantries in your area, please contact (210) 431-8326 or 1(800)246-9121.
- 3) At no time should you be asked to make a donation of time or money in exchange for food assistance / food services.
- 4) At no time should you be required to participate in a religious or political activity at the time that you are receiving food assistance / food service. This includes, but is not limited to, listening to prayer, music, sermons, attending mass, or political rallies of any kind.
- 5) The client should provide the agency with all pertinent information found on the pantry intake form, but should not be required to show proof of residency, social security card, or any other documents unless they are participating in a program that is providing financial assistance other than food assistance.

Compliments or Concerns?

Please call the San Antonio Food Bank with any compliments or concerns you have about this San Antonio Food Bank partner agency at (210) 337-3663.

**Must be posted for clients, volunteers
and staff to see!**